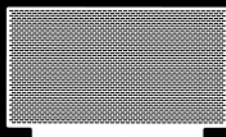


Product Guide

SONOS



PLAY:5

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May 2016

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Sonos PLAY:5 (gen 1)

The PLAY:5® (gen 1) is the original, bigger room, bigger sound wireless speaker that lets you use any Sonos controller to control and enjoy all the music you want all over your home.

- Five custom-designed drivers (two mid-range, two tweeters, and a sub-woofer), each with a dedicated amplifier.
- Built-in HiFi stereo sound with left and right channel separation.
- Works seamlessly with the complete range of Sonos products.

New to Sonos?

It takes just a few steps to get your Sonos system up and running—simply follow the setup instructions packaged with your PLAY:5. Once you've got it set up, you can add additional Sonos products any time.

Adding to an existing Sonos system?

The Sonos system can be easily expanded room by room. You can turn directly to **Adding to an Existing Sonos System** if you are adding this PLAY:5 to an existing Sonos system



Your Home Network

To access Internet music services, Internet radio, and any digital music stored on your computer or Network-Attached Storage (NAS) device, your home network must meet the following requirements:

Home network requirements

Note: Your network must have a high-speed Internet connection, as the Sonos system is designed to provide you with free, online software updates. Your Sonos system must be registered to receive these updates so **be sure to register** during the setup process. We do not share your e-mail address with other companies.

- High-speed DSL/Cable modem, or fiber-to-the-home broadband connection for proper playback of Internet-based music services. (If your Internet service provider only offers Satellite Internet access, you may experience playback issues due to fluctuating download rates.)
- If your modem is not a modem/router combination and you want to take advantage of Sonos' automatic online updates, or stream music from an Internet-based music service, **you must install a router in your home network**. If you do not have a router, purchase and install one before proceeding. If you are going to use the Sonos Controller App on an Android™ or iOS device, or you are setting up Sonos wirelessly, you will need a *wireless* router.

Note: Sonos communicates over a 2.4GHz home network supporting 802.11 b/g/n wireless technology. 5GHz networks are not supported in a completely wireless Sonos setup.

- Connect a Sonos BRIDGE, BOOST™ or player to your router if:
 - You have a larger home where the WiFi performance isn't reliable and you want to strengthen the wireless performance of your Sonos system.
 - Your WiFi network is already in high demand with streaming video and web surfing and you want to create a separate wireless network exclusively for your Sonos speakers.
 - Your home network is 5GHz only (not switchable to 2.4GHz).
- For best results, you should connect the computer or NAS drive that contains your personal music library collection to your home network router using an Ethernet cable.

The Sonos App

You can use the free Sonos app with any compatible device, including:

- **Sonos app (Android)**—Android 2.2 and higher; certain features require later versions. (Standard wireless setup is only supported on Android 2.3 or 4.0 and higher.)
Touch the **Play Store** or **Market** button on your Android device to download the free Sonos app from Google Play.
- **Sonos app (iOS)**—iPhone, iPad and iPod touch running iOS 7.0 and higher; certain features may require later versions.
Touch the **App Store** button on your iPhone, iPod touch or iPad to download the free Sonos app, or download the application from iTunes®. (If you download from iTunes, you will need to sync before you see the Sonos logo display on your device.)

- **Sonos app (PC)**—Windows® XP SP3 and higher; certain features require later versions. (Standard wireless setup is only supported on Windows 7 and higher.)
Download from our website at [**www.sonos.com/support/downloads**](http://www.sonos.com/support/downloads).
- **Sonos app (Mac)**—Macintosh® OS X 10.7 or later
Download from our website at [**www.sonos.com/support/downloads**](http://www.sonos.com/support/downloads).

Note: Sonos CONTROL has been discontinued, but it's compatible with your new Sonos product.

Sonos PLAY:5 Front



Note: The Sonos PLAY:5's front grille is not removable. Tampering with the grille may result in damage to your PLAY:5.

On/Off

Your Sonos system is designed to be always on; the system uses minimal electricity whenever it is not playing music. To quickly stop streaming audio in all rooms, select **Pause All** from the **Rooms** menu. To stop streaming audio in one room, press the **Play/Pause** button on the player.

Status indicator

Indicates the current status. During normal operation the white light is dimly lit. If desired, you can turn off the white light from **Room Settings**. See **Player Status Indicators** for a complete list of status indications.

Play/Pause

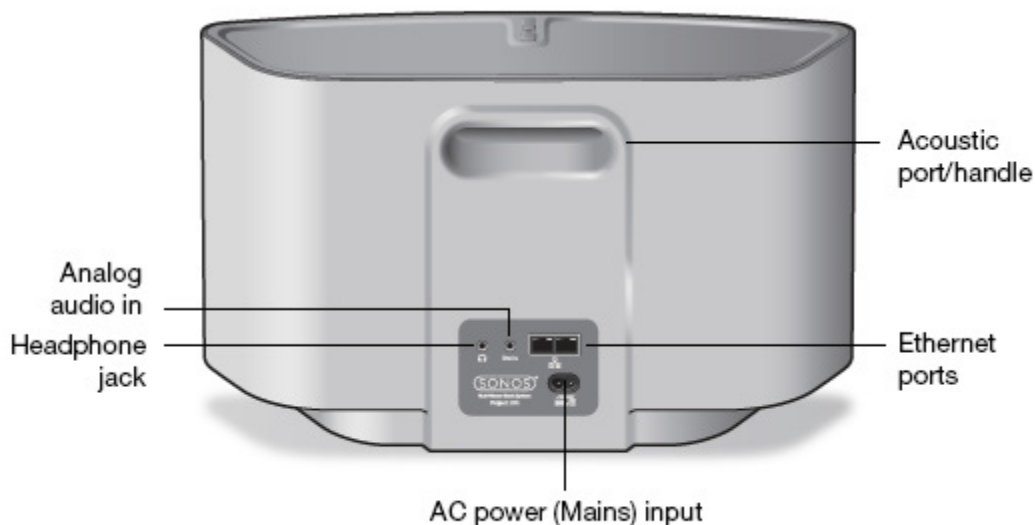
Toggles between playing and pausing the audio in this room (defaults to restarting the same music source when pressed unless a different source is selected).

- Press *once* to start or stop streaming audio
- Press *twice* to skip to the next track (if applicable to the selected music source)

Volume up (+) Volume down (-)

Press these buttons to adjust the volume up and down.

Sonos PLAY:5 Back



Acoustic port / handle

The acoustic port doubles as a handle so you can easily lift and carry the PLAY:5 from room to room. Please do not block or obstruct this port when the PLAY:5 is playing music.

Ethernet ports (2)

Use Category 5 Ethernet cable to connect to a router, computer, or additional network device such as a network-attached storage (NAS) device.

LED indicators:

- Flashing Yellow (network activity)
- Green (link connection)

AC power (mains) input (~100-240 V, 50-60 Hz)

Use only the supplied power cord to connect to a power outlet (using a third party power cord will void your warranty).

3.5mm (1/8") stereo audio in (2V)

Use the supplied 3.5mm to 3.5mm stereo audio cable to connect the audio outputs from a portable music player to the PLAY:5's analog audio input.

To connect a different audio component, such as a CD player, use a 3.5mm (1/8") mini-stereo to RCA audio cable. Plug the mini-stereo end into the audio input on the PLAY:5 and plug the RCA end into the audio outputs on the audio component.

3.5mm (1/8") headphone jack

Headphone jack accepts any standard 3.5mm (1/8") headphone plug.

Selecting a Location

You can position the PLAY:5 wherever you find the sound most enjoyable. For maximum performance, we have a few guidelines:

- The PLAY:5 is designed to sound best when placed 3 to 12 inches (8-30 cm) from a wall.
- Place the PLAY:5 across the room from where you will be listening.
- Don't block the acoustic port when in use.
- Care should be taken if placing the PLAY:5 close to an older CRT (cathode ray tube) television or computer monitor. If you notice any discoloration or distortion of your picture quality, simply move the PLAY:5 further from the device.
- The PLAY:5 is not water-resistant. Don't leave it outside during a rain storm or position it near water.

Adding to an Existing Sonos System

Once you've got your Sonos system set up, you can easily add more Sonos products any time (up to 32).

1. Select a location for your PLAY:5 (see **Selecting a Location** for optimal placement guidelines.)
2. Attach the power cord to the PLAY:5 and apply power. *Be sure to push the power cord firmly into the unit.*

Note: If you want to make a wired connection, connect a standard Ethernet cable from your router or another Sonos product (or a live network wall plate if you have built-in wiring) to an Ethernet switch connection on the back of the new Sonos product.

3. Choose one of the following options:
 - Using a handheld Sonos controller: Select **Add a Player or SUB** from the **Settings** menu and follow the on-screen prompts to add this product to your Sonos system.
 - Using the Sonos Controller for Mac or PC: Select **Add a Player or SUB** from the **Manage** menu and follow the prompts to add this product to your Sonos system.

Thick walls, 2.4 GHz cordless telephones, or the presence of other wireless devices can interfere with or block the wireless network signals from your Sonos system. If you experience difficulty after positioning a Sonos product, try one or more of the following resolutions—relocate the Sonos product; change the wireless channel your music system is operating on; connect a Sonos product to your router if your setup is currently wireless.

Tuning the Sound For Your Room (Trueplay™)

While you can locate Sonos speakers just about anywhere, the size and shape of your room and the objects in it can distort your speaker's sound. To ensure a speaker sounds right no matter where you place it, Sonos speakers include Trueplay. If you have an iPhone (4S or later), iPad, or iPod Touch running iOS7 or higher, you can use Trueplay tuning to make every Sonos speaker sound right for the room and true to the music.

Sonos uses your iOS device's microphone to measure acoustic distortion in the room and then Trueplay adapts your Sonos speaker's sound for its position in the room.

1. Select **Settings** -> **Room Settings**.
2. Select the room your speaker is located in.

3. Select **Trueplay Tuning** and follow the on-screen prompts.

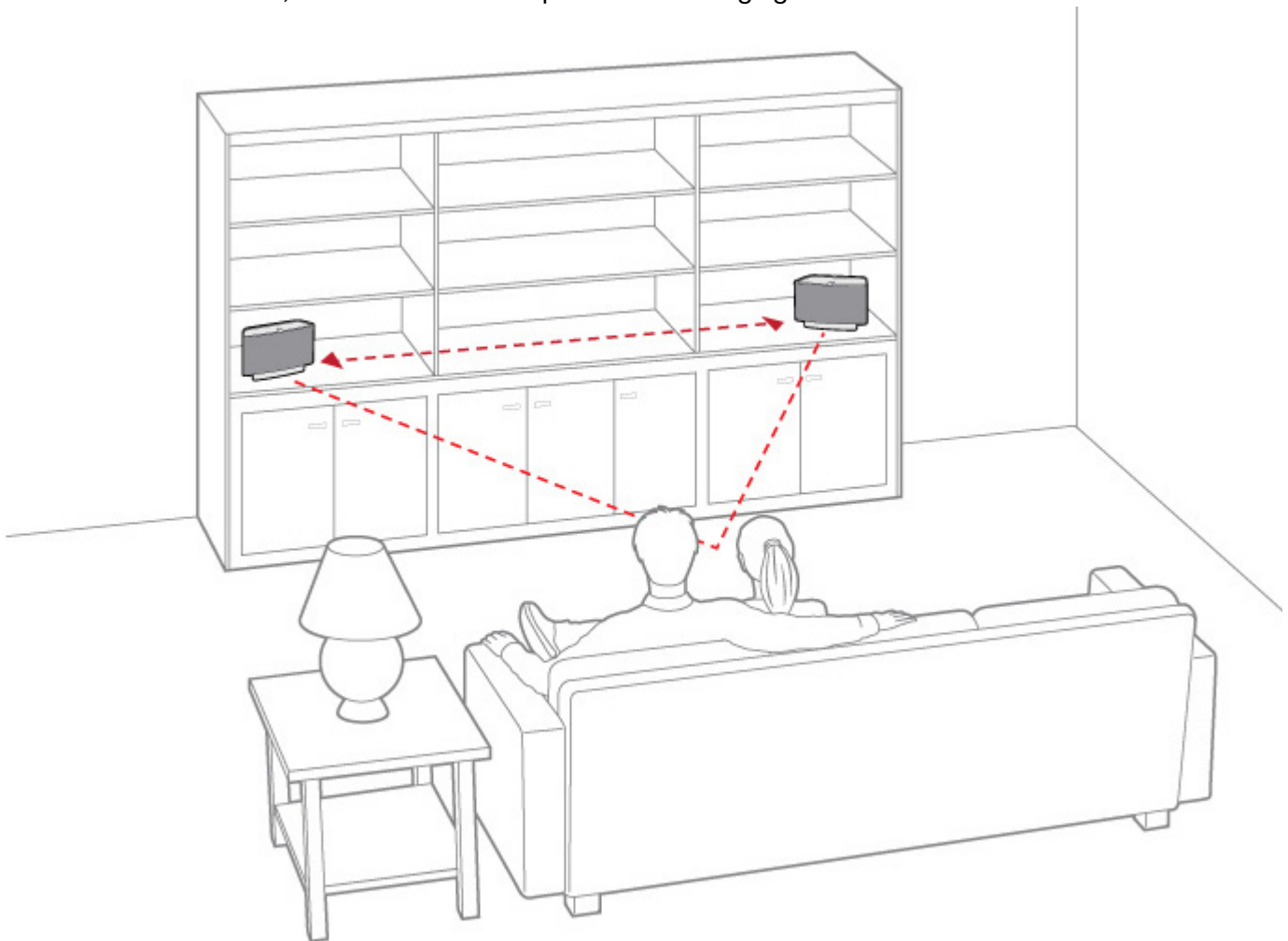
Note: Trueplay tuning is not available if VoiceOver is enabled on your iOS device. If you want to tune your speakers, first turn VoiceOver off on your device and then select **Settings** -> **Room Settings** from the Sonos app.

Creating a Stereo Pair

The Stereo Pair setting allows you to group two PLAY:1s, PLAY:3s or PLAY:5s in the same room to create a wider stereo experience. In this configuration, one unit serves as the left channel and the other serves as the right channel. You cannot create a mixed stereo pair—the Sonos components in the stereo pair must be the same.

Optimum placement information

- When creating a stereo pair, it is best to place the two Sonos components 8 to 10 feet away from each other.
- Your favorite listening position should be 8 to 12 feet from the paired Sonos components. Less distance will increase bass, more distance will improve stereo imaging.



Note: The Stereo Pair setting is for use with PLAY:1, PLAY:3 and PLAY:5 units only. You cannot create a mixed stereo pair—both Sonos components in the stereo pair must be the same.

Using the Sonos app on a mobile device

1. Select **Settings** -> **Room Settings**.
2. Select a PLAY:5 to pair.
3. Select **Create Stereo Pair**, and follow the prompts to set up the stereo pair.

To separate a stereo pair:

1. Select **Settings** -> **Room Settings**.
2. Select the stereo pair you wish to separate (the stereo pair appears with **L + R** in the room name.)
3. Select **Separate Stereo Pair**.

Using the Sonos app on a Mac or PC

1. Choose one of the following:
 - Using your PC, select **Settings** from the **Manage** menu.
 - Using your Mac, select **Preferences** -> **Room Settings** from the **Sonos** menu.
2. Select a PLAY:5 you want to pair from the **Room Settings for** drop-down list.
3. Click **Create Stereo Pair** and follow the prompts to set up the stereo pair.

To separate a stereo pair:

1. Choose one of the following:
 - Using your PC, select **Settings** from the **Manage** menu.
 - Using your Mac, select **Preferences** -> **Room Settings** from the **Sonos** menu.
2. Select the Sonos stereo pair you wish to separate from the **Room Settings for** drop-down (the stereo pair will appear with **L + R** in the room name).
3. On the **Basic** tab, click **Separate Stereo Pair**.

Playing Music

Make a selection from the Sonos music menu on your mobile device or from the **MUSIC** pane on a Mac or PC.

Radio

Sonos includes a radio guide that provides immediate access to thousands of free Internet radio stations and broadcast programs. You can easily find radio stations from all over the world—music, news, and variety programming, including archived shows and podcasts.

To select a radio station, simply select **Radio** and choose a station.

Music services

A music service is an online music store or online service that sells audio on a per-song, per audiobook, or subscription basis. Sonos is compatible with several music services - you can visit our website at **www.sonos.com/music** for the latest list. (Some music services may not be available in your country. Please check the individual music service's website for more information.)

If you are currently subscribed to a music service that's compatible with Sonos, simply add your music service user name and password information to Sonos as needed and you'll have instant access to the music service from your Sonos system.

1. To add a music service, touch **Add Music Services** from the Sonos music menu.
2. Select the Sonos-compatible music service you would like to add.
3. Select **Add Account**, and then follow the on-screen prompts. Your login and password will be verified with the music service. As soon as your credentials have been verified, the music service displays on the Sonos music menu.

Free music service trials are available in some countries. (Please check the individual music service's website for more information.) If there is a music service trial visible on the **Music Services** menu, simply touch it to select. Touch **Add Account** -> **I'm new to [music service]**, and then follow the prompts to activate the music trial. After the trial period is up, you will need to subscribe to the music service to keep the music playing.

Local music library

The Sonos system can play music from any computer or network-attached storage (NAS) device on your home network where you have shared music folders. During the setup process, you are guided through the process of accessing your local music library (such as your iTunes library). Over time, you may wish to add or remove folders from this list.

Note: We recommend using the Sonos Controller for Mac or PC to add shared folders. For more information, please visit our website at **<http://faq.sonos.com/manage>**.

To make changes to your local music library, select the **Settings** menu from a handheld Sonos controller and then choose one of the following options:

- To add a new music folder, select **Manage Music Library**-> **Music Library Setup** -> **Add New Share**.
- To remove a music folders, select **Manage Music Library** -> **Music Library Setup**. Touch the share you wish to remove and then select **Remove**.

The Sonos system indexes your local music so you can view your music collection by categories (such as artists, albums, composers, genres, or tracks.) If you add new music, simply update your music index to add this music to your Sonos music library.

- To update your music library, select **Manage Music Library** -> **Update Music Index Now**. If you'd like your music library to update automatically each day, select **Schedule Music Index Updates** and then select an update time.

Wireless iTunes playback

You can select and play music and podcasts stored on any iOS device that's on the same wireless network as your Sonos products. Playback is perfectly synchronized, in any or every room of your home. Simply choose **On this iPad**, **On this iPhone**, or **On this iPod touch** from the Sonos app on your iOS device to make audio selections.

Wireless playback from Android devices

You can select and play music stored on any Android device that's on the same wireless network as your Sonos products. Playback is perfectly synchronized, in any or every room of your home. Simply choose **On this Mobile Device** from the Sonos app on your Android smartphone or tablet to make audio selections.

Google Play Music (Android devices)

You can play music to your Sonos system directly from the Google Play Music app on any Android device. This feature is available for both Standard and All Access Google Play Music customers.

To play music directly from the Google Play Music app to your Sonos system, you must have both the Google Play Music app and the Sonos Controller App installed on your mobile device.

Simply open the Google Play Music app and connect to a Sonos room or room group to start the music.

Using Headphones

The Sonos PLAY:5 has a headphone jack you can utilize for private listening. The headphone jack is auto detecting—plug in a pair of headphones and the PLAY:5's built-in speakers automatically mute. When you unplug the headphones, the speakers automatically come back on.

When headphones are plugged in, a headphone icon  is visible on the Volume screen of a Sonos controller.

Note: If you don't hear sound coming from your PLAY:5, check to make sure there are no headphones plugged into the back of the unit.

1. Plug a pair of headphones into the headphone jack. (Sonos will automatically drop the volume level down to 25%.)
2. Put on your headphones and increase the volume to a comfortable listening volume.

Note: Long term exposure to music played at high volume through headphones can cause permanent hearing damage.

3. Remove the headphone jack from the back of the PLAY:5 when you are ready to resume listening through the built-in speakers.

Using Line-In

You can connect an external source, such as a portable music player, to your PLAY:5. The device will be automatically detected as soon as you plug it in.

- To connect a portable music player, use the supplied 1/8" (3.5mm) stereo audio cable to plug a music player into the **Audio In** connection on the back of your PLAY:5.
- To connect another external source, such as a CD player, you can use a 1/8" (3.5mm) mini-stereo to RCA audio cable. Plug the mini-stereo end into the PLAY:5, and plug the RCA end into the audio outputs on the external device.

Using the Sonos app on a mobile device

- To play music from this line-in source, select **Line-In** from the Sonos music menu, select the device, and select **Play Now**.
- To change the name of this device, select **Room Settings** from the **Settings** menu. Select the Sonos speaker the source is connected to, and then touch **Line-In Source Name**. Select a new name from the list, or type a unique name.
- To change the line-in level, select **Room Settings** from the **Settings** menu. Select the Sonos product this source is connected to, and then touch **Line-In Source Level**. Select a new level.

Using the Sonos app on a Mac or PC

- To play music from this source select **Line-In** from the **MUSIC** pane, click ▼ next to the music source, and select **Play Now**.
- To change the settings for this device:
 - Select **Manage** -> **Settings** (PC) or **Sonos** -> **Preferences** -> **Room Settings** (Mac).
 - Select the Sonos product from the **Room Settings for** drop-down list.
 - Click the **Line-In** tab and update the settings.

A default (typical) line-in level is automatically assigned when you select a source name, but if the volume sounds too low, you can select a higher line level for this device. (You may experience sound distortion at higher volume levels if you set the level too high.)

Equalization Settings

The Sonos PLAY:5 ships with the equalization settings preset to provide the optimal playback experience. If desired, you can change the sound settings (bass, treble, balance, or loudness) to suit your personal preferences.

1. Using a handheld controller, select **Settings** -> **Room Settings**.
2. Touch to select a room.
3. Select **Music Equalization**, and then drag your finger across the bass, treble, or balance sliders to make adjustments.
4. To change the Loudness setting, select **On** or **Off**. (The loudness setting boosts certain frequencies, including bass, to improve the sound at low volume.)

Player Status Indicators

Indicator Lights	Player State	Sonos Product	Additional Information
Flashing white	Powering up	BRIDGE, BOOST, CONNECT, SUB, CONNECT:AMP, DOCK, PLAY:1, PLAY:3, PLAY:5, PLAYBAR	
Solid white (<i>dimly lit</i>)	Powered up and associated with a Sonos system (normal operation)	BRIDGE, BOOST, CONNECT, SUB, CONNECT:AMP, DOCK, PLAY:1, PLAY:3, PLAY:5, PLAYBAR	If desired, when the product is in normal operation, you can turn the white status indicator light on or off from Room Settings . (The SUB and any players set to surround reflect the same setting as the player they are paired with.)
Solid white (<i>brightly lit</i>)	Touch control(s) active	PLAY:5 (gen2)	Brightens when touch controls are activated and remains at full brightness for the duration of contact.
Flashing green	Powered up, not yet associated with a Sonos system Or, WAC (wireless access configuration) join ready	BRIDGE, BOOST, CONNECT, SUB, CONNECT:AMP, DOCK, PLAY:1, PLAY:3, PLAY:5, PLAYBAR	For a SUB, this may indicate the SUB is not yet paired with a player.
Slowly flashing green	Surround audio is off or SUB audio is off	PLAY:1, PLAY:3, PLAY:5 (gen2), SUB	Applicable for player configured as a PLAYBAR surround speaker, or for a SUB paired with a PLAYBAR
Solid green	Volume set to zero or muted	CONNECT, CONNECT:AMP, PLAY:1, PLAY:3, PLAY:5, PLAYBAR	
Flashing orange	During SonosNet setup, this occurs after a button press while the product is searching for a household to join.	BRIDGE, BOOST, CONNECT, SUB, CONNECT:AMP, DOCK, PLAY:1, PLAY:3, PLAY:5, PLAYBAR	

Indicator Lights	Player State	Sonos Product	Additional Information
Rapidly flashing orange	Playback / Next Track failed	CONNECT, CONNECT:AMP, PLAY:1, PLAY:3, PLAY:5, PLAYBAR	Indicates either playback or next track was not possible
Solid orange	During wireless setup, this occurs while the Sonos open access point is temporarily active. If you are not setting up your Sonos system, this may indicate warning mode.	CONNECT, SUB, CONNECT:AMP, PLAY:1, PLAY:3, PLAY:5, PLAYBAR	If the orange light is on AND the player's volume level automatically reduces, this indicates the player is in warning mode. • Press the Pause button to stop the audio • For Sonos products with a vent opening (SUB, CONNECT:AMP), check to make sure it's not blocked • Check the room temperature to make sure it's less than 104°F/ 40° C • If the player is in direct sunlight, provide shade • Allow the player to cool for several minutes and then press Play to restart the audio • If the problem does not resolve, please contact Customer Support

Important Safety Information

Warning: Do not open Sonos products as there is a risk of electric shock. Under no circumstances should Sonos products be repaired by anyone other than an authorized Sonos repair center, as this will invalidate the warranty. Please contact Sonos Customer Support for more information.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry soft cloth. Household cleaners or solvents can damage the finish on your Sonos products.
7. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
8. Protect the power cable from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
9. Only use attachments/accessories specified by the manufacturer.

10. Unplug this apparatus during lightning storms or when unused for long periods of time.
11. Refer all servicing to Sonos qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cable or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
12. The Mains plug should be readily available to disconnect the equipment.
13. **Warning:** To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
14. Do not expose apparatus to dripping or splashing and do not place objects filled with liquids, such as vases, on the apparatus.

Specifications

Feature	Description
Audio	
Amplifier	Five Class-D digital amplifiers delivering 80W of total output
Speakers	Five driver speaker system - two tweeters, two 3" mid-range drivers, and one 3.5" woofer. Each driver of the product is individually powered by a dedicated amplifier.
Headphone	Auto-detecting 3.5 mm headphone connection. The PLAY:5's integrated speakers mute when headphones are inserted.
Audio Line-In	Auto-detecting 3.5mm audio line-in connection
Stereo Pair setting	Allows you to group two PLAY:5's in the same room with one PLAY:5 serving as the left channel and the other as the right channel.
Music	
Audio Formats Supported	Support for compressed MP3, AAC (without DRM), WMA without DRM (including purchased Windows Media downloads), AAC (MPEG4), AAC+, Ogg Vorbis, Apple Lossless, Flac (lossless) music files, as well as uncompressed WAV and AIFF files. Native support for 44.1kHz sample rates. Additional support for 48kHz, 32kHz, 24kHz, 22kHz, 16kHz, 11kHz, and 8kHz sample rates. MP3 supports all rates except 11kHz and 8kHz. Note: Apple "Fairplay", WMA DRM and WMA Lossless formats not currently supported. Previously purchased Apple "Fairplay" DRM-protected songs may be upgraded.
Music Services Supported	Sonos works seamlessly with most music services, including Apple Music™, Deezer, Google Play Music, Pandora, Spotify and Radio by TuneIn, as well as downloads from any service offering DRM-free tracks. Service availability varies by region. For a complete list, see http://www.sonos.com/music .
Operating Systems (for stored files)	Windows XP SP3 and higher; Macintosh OS X 10.6 or later; NAS (network-attached storage) devices supporting CIFS.

Feature	Description
Internet Radio Supported	Streaming MP3, HLS/AAC, WMA
Album Art Supported	JPEG, PNG, BMP, GIF
Playlists Supported	Rhapsody, iTunes, WinAmp, and Windows Media Player (.m3u, .pls, .wpl)
Networking*	
Wireless Connectivity	Connects to your home WiFi network with any 802.11 b/g/n, 3x3 MIMO, dual-band (2.4GHz/5GHz) router.
SonosNet™ Extender	Functions to extend and enhance the power of SonosNet, a secure AES encrypted, peer-to-peer wireless mesh network dedicated exclusively for your Sonos system to reduce WiFi interference.
Network Bridging	2-port switch (10/100Mbps, auto MDI/MDIX) allows Ethernet devices to connect through SonosNet.
Internet connectivity	Internet connection required for access to Internet radio stations, online music services and software updates. (DSL, cable modem or LAN-based high-speed Internet connection required.) Internet functionality may require payment of separate fee to a service provider; local and/or long distance telephone charges may apply.
General	
Power Supply	100 - 240 VAC, 50/60 Hz, auto-switchable
Front Panel Buttons	Volume and Mute
Front Panel LED Indicators	Status indicator and Mute status
Dimensions (H x W x D)	8.50 x 14.40 x 4.80 in. (217 x 365 x 123 mm)
Weight	9.15 lbs. (4.15kg)
Operating Temperature	32° to 104° F (0° to 40° C)
Storage Temperature	4° to 158° F (-20° to 70° C)
Product Finish	White with light metallic grille; black with graphite grille

* Specifications subject to change without notice.

Need More Help?

- Visit our Frequently Asked Questions (FAQ) pages at www.sonos.com/support.
- Ask us a question at <http://www.sonos.com/emailsupport>.

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